

MARATHON EVOLite

Perfect for small and medium-sized businesses.

What ASC offers:

- Optimal communications recording solution for small and medium-sized organizations
- Recording solutions for financial institutions, contact centers, air-traffic control and public safety organizations
- Tailored solutions combining rules-based, bulk and record-on-demand modes

MARATHON EVOLite...

- Records up to 64 channels simultaneously with one recorder
- Offers a scalable architecture and a-la-carte feature selection - only purchase what you need
- Works with Linux operating system for enhanced reliability, security and performance



Communications Recorder MARATHON EVO*lite*

MARATHON EVO*lite* is the optimal communications recording solution for organizations that want to record fewer than 64 phone lines. The system helps small and medium-sized organizations meet strict regulatory requirements for the recording of phone, VoIP and radio conversations.

Open architecture

MARATHON EVO*lite*, a Linux-based system, provides power, reliability, security and open-source flexibility in a cost-effective package. It's modern 19" mountable chassis fits easily into standard racks. With a scaleable channel array, MARATHON EVO*lite* captures and records all customer interactions from four up to 64 channels simultaneously and may be configured to record, live monitor and archive diverse communications from one location. It also provides the flexibility to connect multiple recording platforms, departments or locations, with data automatically transferred to the central INTERACTION server.

Capture what matters

With MARATHON EVO*lite*, you can design a tailored communications recording solution to fit the unique requirements of your business by combining selective, rules-based, bulk and record-on-demand solutions.

MARATHON EVO*lite* offers online storage of up to 175,000 recording hours. Optional mirrored and hot-swap hard disks provide optimal data security. The recorder may also be equipped with IOMEGA or DVD-RAM drives for long-term archiving. Additionally, calls may be saved as WAV files for e-mail transmission.

A-la-carte feature selection

MARATHON EVO*lite* offers a wide spectrum of additional features: You can choose multiple methods for recording or for search and replay of calls. You may also add a quality monitoring solution to evaluate and analyze the recorded communications.

ASC's search and replay applications are based on your company's requirements:

- Select INSTANT*play* or INSTANT WEB*play* primarily for immediate retrieval of the most recent call. POWER*play* or WEB*play* excel with flexible search criteria and other advanced functions. Customers may choose either the browser-based application without any additional software required or Java-based client/server technology which replays via a local network.
- Threat call recording helps organizations protect their company and employees by maintaining call privacy.
- Last Call Repeat (LCR) provides access to the most recent calls via telephone.
- INSPIRATION*pro*, a quality monitoring solution for contact centers, improves the quality of customer interactions, thus reducing agent turnover, and increasing productivity and profits.
- INSPIRATION*compact* lets small and medium-sized contact centers improve customer satisfaction by systematic evaluation of their communications.
- SCREEN*scan*, a powerful software application, automatically initiates recording when a user clicks any previously-defined button or when a particular application appears on the desktop.

Stay connected

- Trunk-side recording of ISDN-BRI, ISDN-PRI, E1, T1 and analog lines
- PCM30/PCM32 integration with leading turrets and dealer boards
- Digital extension taps for "industry leading" PBXs
- Service observe and single-step conference
- Online monitoring
- VoIP recording with EVO*ip*
- Hybrid recording for VoIP / TDM

Seamless integration

ASC standard systems and options may be easily integrated into the customer's infrastructure.

- Application Data Integration (ADI) captures data from existing applications and attaches it to the calls. This application may also start and stop recording to preserve only the pertinent details, and it provides free-seating capability without CTI.
- The Application Programmer Interface (API) shares and integrates data among ASC's systems and its customers.
- CTI solutions by ASC, available for various PBX models, capture additional call details and enhance fast and efficient searching for archived calls.

Subject to change without notice. Please note that the maximum channel capacity is only valid under standard conditions. Depending on the usage, the complexity of a specific configuration, and the number and types of software applications installed, certain restrictions may apply. Please contact ASC for further information.

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