

PRESS RELEASE

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ASC Presents MARATHON EVOLUTION at MILIPOL Exhibition in France

Call Recording Solutions also include EVO_{ip} for Voice-over-IP

Hoesbach/ Germany, Antony Cedex/ France, November 14, 2005 – ASC telecom SAS (www.asctelecom.fr), the French subsidiary of ASC Germany, a leading provider of performance improvement solutions for contact centers, financial institutions, and public safety and government organizations, today announced its participation at MILIPOL, 22 to 25 November, Parc des Expositions de Paris, Le Bourget, booth #L145. The company will show the MARATHON EVOLUTION recording solution together with the EVO_{ip} Voice over IP recording solution and highlight the outstanding security and reliability advantages of a Linux based system.

MILIPOL (<http://www.milipol.com>), an international exhibition for internal state security, is attended by public safety specialists of governments and states, airports, financial institutions, industrial organizations etc. from all over the globe.

MARATHON EVOLUTION and the VoIP Recording Solution EVO_{ip} are universal recording solutions that satisfy the demanding requirements of mission critical organizations such as life-saving public safety control rooms, air traffic control centers, industrial organizations, nuclear power plants, sport stadiums etc. MARATHON EVOLUTION and EVO_{ip} perfectly fit your current needs and are designed to evolve as your requirements grow and technology changes. As the world's first Linux-based recording systems, they provide a secure environment, and their modular design together with their ability of mixing TDM and VoIP recording within one system, helps fit existing infrastructures. Multiple units may be connected to a central server, and unlimited online voice storage facilitates access and retrieval of calls.

Guenther Mueller, Chairman and CEO of ASC Germany: "Our company launched the world's first Linux-based recording system, then followed it with EVO_{ip} for Linux as a VoIP solution. We are now providing mature versions of these products while our competitors are just entering the field."

Georges Pradon, Director of ASC France added, "Our government and public-security customers are focusing on internal and external safety. Reliability is critical for emergency situations and that's where ASC solutions provide a perfect fit. We are proud of ASC's track record and our long-term history in this sensitive public safety market. With more than 40 years of experience in the communications industry, we know the latest Linux-based solutions represent the best in the business."



Linux provides a very stable environment for mission-critical applications, includes all UNIX standard tools, offers excellent networking capability, an advanced graphical interface built into the operating system, and most important, it uses an open-source architecture that is continually being improved.

ASC's *EVO_{ip}* for Linux, its VoIP recording solution, now supports SIP. SIP, an emerging industry standard, consists of an internet protocol that enables the use of IP telephony switches without proprietary support. Thus, ASC's solutions may now be accessed from any location with the same call set-up, handling and forwarding functions. In fact, SIP makes telephony like any other web application and may be used to build converged voice and multimedia services from formerly incompatible components.

About ASC

ASC, headquartered in Hoesbach, Germany, is a leading global provider of integrated communications recording and quality monitoring solutions for contact centers, financial institutions, and public safety and government organizations. With more than 40 years experience in the communications industry, ASC has over 20,000 installations in more than 60 countries.

Focused on quality, liability and risk management, ASC's communications recording solutions preserve, evaluate and analyze all customer interactions by telephone (including VoIP), fax, e-mail, web chat / browsing and desktop computer activity in both traditional and Web-based environments.

ASC's quality monitoring solutions improve the performance of contact center agents and the entire customer experience. The browser-based products are easy to access, use and deploy, and increase productivity and customer loyalty while decreasing staff turnover and security risks.

With subsidiary companies in the United States, UK, France, The Netherlands, Switzerland and Singapore, and selected distribution partners, ASC integrates with leading providers including Alcatel, Avaya, Avaya-Tenovis, Cisco, Etrali, Mitel, NEC, NextiraOne, Nortel and Siemens, allowing customers to easily implement ASC solutions in almost every environment.

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