

PRESS RELEASE

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ASC Releases MARATHON EVOLUTION XXL For High-End Communications Recording

System supports up to 480 channels

Hoesbach/Germany, November 2, 2006 – ASC (www.asctelecom.com), a leading provider of communications recording and quality monitoring solutions for contact centers, financial institutions, and public-safety and government organizations, today announced the release of MARATHON EVOLUTION XXL, a new product for high-end communications recording. It records up to 480 phone lines simultaneously.

The product is specially designed for companies with numerous telephone, VoIP or security-related communications. It also offers hybrid recording for mixed VoIP and TDM environments and is compatible with other applications requiring high channel numbers. The solution comes in one rack-mountable 19" chassis and is highly scalable and expandable for future needs.

"MARATHON EVOLUTION XXL is perfect for customers who need the highest capacity possible. It is the only solution on the market able to record both standard and VoIP calls at the same time," said Michael Sauer, Vice President Operations at ASC. "The modular architecture makes the system even more valuable as a future-proofed investment for any requirement."

Users may preserve up to 280,000 hours of recordings online and on two additional storage systems. The Linux-based solution provides security and open-source flexibility for clients in a cost-effective package.

MARATHON EVOLUTION XXL may be used independently or in a networked system for multiple departments or locations. The system may be customized for communications management, playback, evaluation or analysis.

Designed for maximum reliability, MARATHON EVOLUTION XXL provides a redundant hot-swap power supply at no extra charge. Hot-swap RAID-5-SCSI hard-drives, up to two archive devices for long-term storage, and the full range of approved ASC software solutions are optional.

About ASC

ASC, headquartered in Hoesbach, Germany, is a leading global provider of integrated communications recording and quality monitoring solutions for contact centers, financial institutions, and public safety and government organizations. With more than 40 years experience in the communications industry, ASC has over 20,000 installations in more than 60 countries.

Focused on quality, liability and risk management, ASC's communications recording solutions preserve, evaluate and analyze all customer interactions by telephone (including VoIP), fax, e-mail, web chat/browsing and desktop computer activity in both traditional and web-based environments.

ASC's quality monitoring solutions improve the performance of contact center agents and the entire customer experience. The browser-based products are easy to access, use and deploy, and increase productivity and customer loyalty while decreasing staff turnover and security risks.

With subsidiary companies in the United States, United Kingdom, France, Switzerland, Hong Kong and Singapore, and selected distribution partners, ASC integrates with leading providers including Alcatel, Avaya, Cisco, Mitel, NEC, NextiraOne, Nortel, Siemens and T-Systems, allowing customers to easily implement ASC solutions in almost every environment.

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